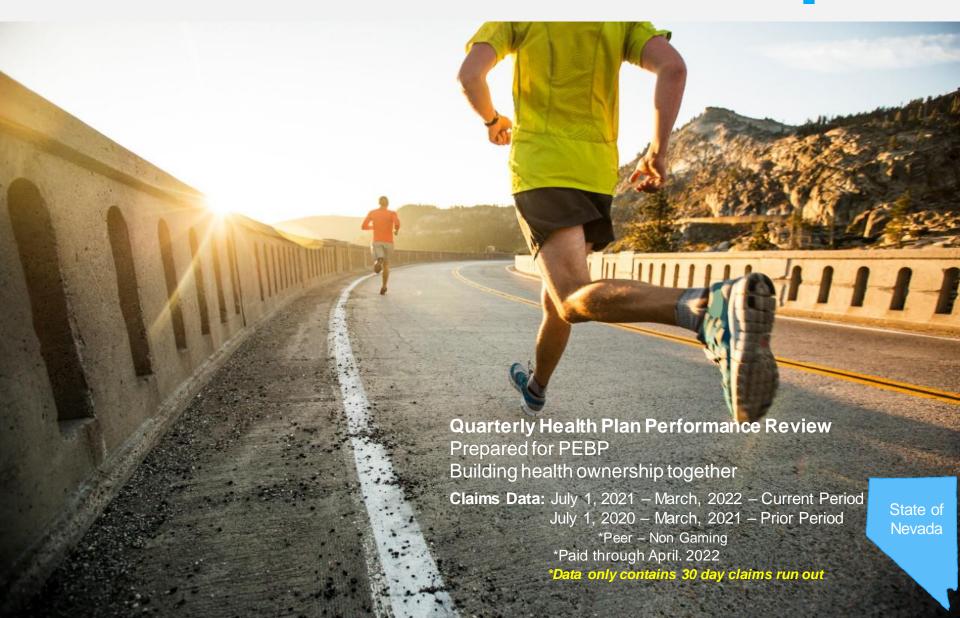
Power Of Partnership.





39 years experience caring for Nevadans and their families



Member Centered Solutions



Access to
Southwest
Medical/OptumCare



Cost Structure & Network Strength



Local Service & Wellness Resources



On-Site Hospital Case Managers

Our Care Delivery Assets in Nevada

- √ 45 OptumCare locations and expanding
- ✓ Over 450 providers practicing evidence-based medicine
- ✓ 6 high acuity urgent cares with home waiting room option
- ✓ Patient portal with e-visit capabilities
- ✓ Robust integrated EMR
- ✓ Access to schedule, renew script and view test results
- ✓ 2 ambulatory surgery centers
- ✓ 55,000 sq ft state-of-the-art cancer center
- ✓ Saturday appointments with primary care

Enhancements Made for Your Members

- Provided COVID-19 testing and vaccinations at multiple locations throughout the Las Vegas area, including drive through locations.
- Introduced the Tummy2Toddler pregnancy support app helping mothers stay healthy during every step of pregnancy and early childhood.
- NowClinic and Walgreens now offering same-day medication delivery
- Added HCA hospitals and 17 Care Now Urgent Cares to the network
- ✓ Real Appeal weight loss program
- ✓ Dispatch Health to provide at home urgent visits

Demographic and Financial Overview



Membership

Members: 6,698 Employees: 3,793 Prior: 6,800 3,909



Avg. MemberAge

37.1

Prior: 37.2 Norm: 35.3



Famiy size

1.77

Prior: 1.74 Norm: 1.80



Dependents <18

23.0%

Prior: 22.5 Norm: 20.7



HHS Risk

1.35

Prior: 1.25 Norm: 1.10



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23.1%

Medical PMPM \$442.37

Prior \$359.41 Norm: \$306.77

Utilization

Inpatient: ▼ -5.8%

Outpatient: ▼ -17.5%

Professional: ▲ 1.2%

Spend

Inpatient: ▲ 35.8%

Outpatient: ▲ 9.1%

Professional: ▲ 23.7%



Overall PMPM \$588.86

> Prior: \$494.33 Norm: \$403.56

10.4% Specialty Rx \$62.44

> Prior: \$56.54 Norm: \$52.22

-1.4% Avg. Scripts PMPY 17.0

> Prior: 17.2 Norm: 10.9



8.6%

8146.48

Specialty Rx accounts for **42.6**% of Rx Spend

Prior: \$134.92 Norm: \$96.80



Highlights of Utilization



Key Metrics								
Utilization Metric	Prior	Current	Δ					
Physician Office Vists PMPY	2.8	2.5	-9.9%					
Specialist Office Vists PMPY	4.8	5.1	5.8%					
ER Visits per K	77.3	77.6	0.4%					
UC Visits per K	425.6	569.8	33.9%					
On Demand	553.7	418.7	-24.4%					
OutPatient Surgery								
ASC	91.6	89.3	-2.5%					
Facility	31.8	26.7	-16.0%					
Inpatient Utilization								
Admissions Per K	47.5	49.0	3.0%					
Bed Days Per K	268.1	358.6	33.7%					
Average Length of Stay	5.6	7.3	29.8%					

^{*}Not representative of all Utilization

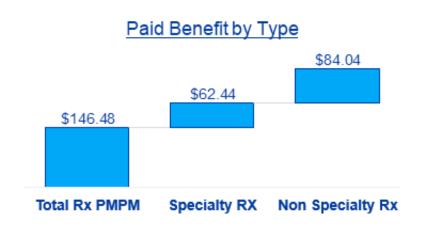
Highlights

- PCP Visits decreased in the current period, down -9.9%
- Specialist Office visits increased 5.8%
- ER utilization remained relatively flat
 - Average paid per visit decreased -19.3%, due to less emergent cases
- Urgent Care Utilization increased 33.9%
- Outpatient surgeries had decreases at both ASC and OP Facility settings
 - Procedures in ASC settings are more than double than those at OP setting
- On Demand utilization dropped -24.4%.
 Consistent with our book of business. More people heading to physician offices.
- IP Admits increased 3.0% from the prior period
- Overall IP spend jumped 35.8%
 - Average length of stay went from an average of 5.6 to 7.3 days per stay Average length of stay increased 29.8%
 - Acute stays increased 22.8% and
- 2 Less NICU visits in the current period, but more complicated cases. 1 NICU approx. 106 days and other NICU approx. 98 days.

Pharmacy Data



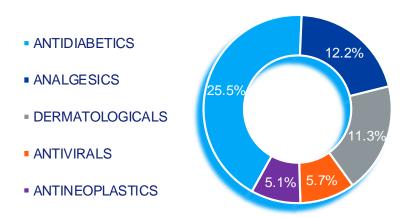
	Prior	Current	Δ	Peer	Δ
Enrolled Members	6,800	6,698	-1.5%		
Average Prescriptions PMPY	17.2	17.0	-1.4%	10.9	55.4%
Formulary Rate	92.0%	89.0%	-3.2%	86.9%	2.4%
Generic Use Rate	85.6%	83.0%	-3.1%	82.3%	0.9%
Generic Substitution Rate	97.2%	98.1%	0.9%	98.0%	0.2%
Employee Cost Share PMPM	\$22.48	\$27.70	23.2%	\$14.13	96.1%
Avg Net Paid per Prescription	\$93.88	\$103.41	10.2%	\$106.19	-2.6%
Net Paid PMPM	\$134.92	\$146.48	8.6%	\$96.80	51.3%

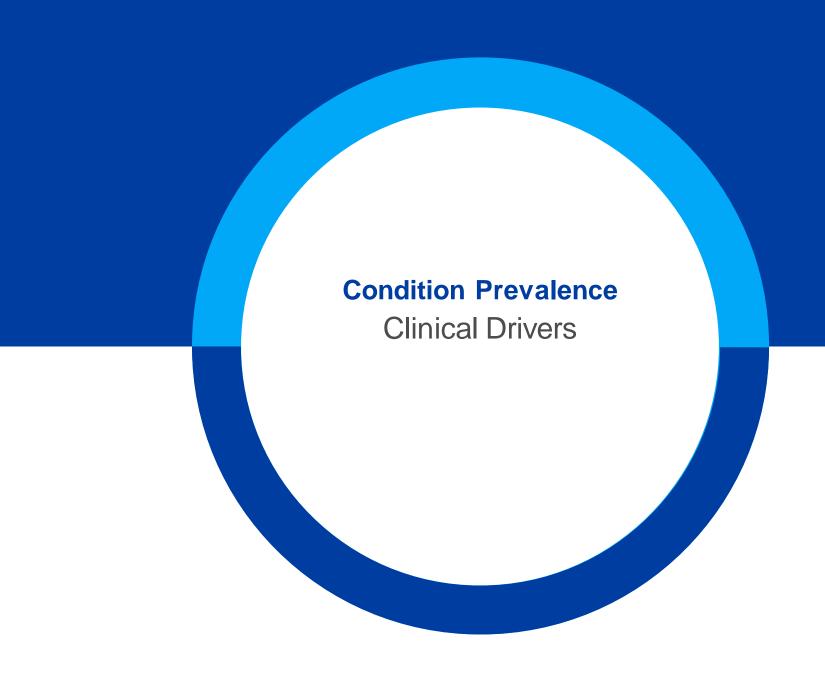


Pharmacy Spend is up 8.6% (\$11.56 PMPM)

- Average net paid per script increased 10.2% (up \$9.54 PMPM from prior period)
- Consistent with market trends; diabetic compliance is on the rise Antidiabetic Rx Spend increased 4.9%
- Specialty Rx Spend increased 10.4%
 Specialty Rx Drivers:
 *Jardiance (Antidiabetics, spend up 24.1%)
 *Humira Pen (Analgesics, spend down -3.6%)
 *Ozempic (Antidiabetics, spend up 52.4%)
- Avg. Prescriptions PMPY decreased -1.4%

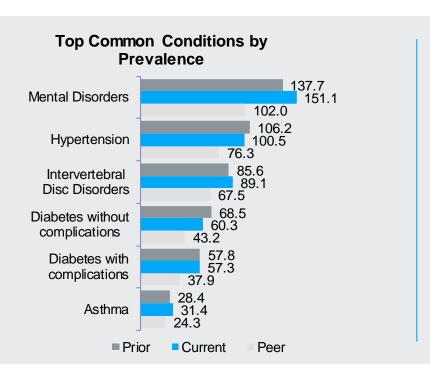
Top 5 Therapeutic Classes by Spend

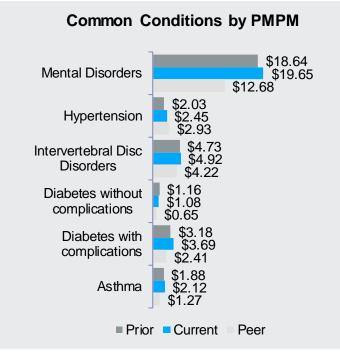




Clinical Conditions and Diagnosis







- Chronic illnesses continue to drive the top common conditions
- Mental Disorders, Hypertension and Intervertebral Disc Disorders are the most prevalent clinical conditions within this population for this period
- Mental Disorder prevalence increased 9.8% and had an increased in overall spend increased 5.4% (up,\$1.01PMPM) from prior period
 - Spend on Mood disorders increased 79.9%, up \$2.12 PMPM from prior period
 - Autism spend accounts for 43.6% of Mental Disorder spend. Autism/ABA Therapy spend down -5.0% in the current period

Chronic Condition Cost Drivers



88.0% Of Medical spend driven by members with these 4 Chronic Conditions. Average Engagement 97.0%

Asthma

7.0% of Members



Average paid Per Claimant 12.553

Member Engagement 95.4%

Cardio Hypertension

11.5% of Members



Average paid Per Claimant \$11,259

Member Engagement 97.9%

CAD

1.7% of Members



Average paid Per Claimant

> \$18,442 Member

Member Engagement 99.1%

Diabetes

21.8% of Members



PaidMedical Paid

Average paid Per Claimant \$9,293

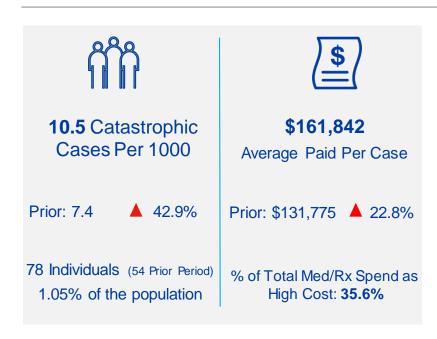
Member Engagement 94.6%

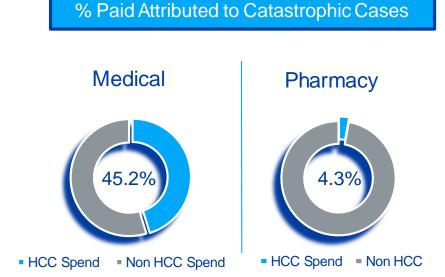
*Data obtained for this slide is for Eval period May-2021 thru April-2022



Catastrophic Cases Summary (>\$50k)



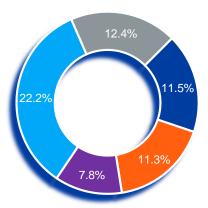




Top 5 AHRQ Chapter Description by Paid

■ Endocrine; Metabolic Diseases

- Neoplasms
- Complications of pregnancy
- Diseases of the digestive system
- Infectious and parasitic diseases



Claims and Spend by Relationship

